

TECHNICAL SERVICE SUPPORT AGREEMENT



Contract Number:

End User # 00546101
 NASSAU COUNTY FIRE RESCUE
 96 135 NASSAU PLACE
 YULEE, FL 32097

Bill To # 00546101
 NASSAU COUNTY FIRE RESCUE
 96 135 NASSAU PLACE
 YULEE, FL 32097

This Technical Service Support Agreement begins on 5/2/2007 and expires on 5/1/2008.

The designated Covered Equipment and/or Software is listed on Schedule A. This Technical Service Agreement is subject to the Terms and Conditions on the reverse side of this document and any Schedule B, if attached. If any Data Management Support and Upgrade Service is included on Schedule A then this Technical Service Support Agreement is also subject to Medtronic's Data Management Support and Upgrade Service Terms and Conditions, rev 7/99-1.

Price of coverage specified on Schedule A is \$10,672.00 per term, payable in a One Time installment.

Special Terms

10% DISCOUNT ON ACCESSORIES
 17% DISCOUNT ON LP12 UPGRADES

Customer Copy

Accepted: MEDTRONIC Emergency Response Systems, Inc.

Customer:

By: Ernest "Ray" Gray

By: [Signature]

Title: Technical Services Representative

Print: Jim B. Higginbotham

Date: 2/19/07

Title: Chairman

Date: 8-13-07

Purchase Order Number:

Additional Nassau County officials signatures attached

Territory Rep: EAVV58

Gray, Ernest

Phone: 800-442-1142 x2327

FAX: 800-772-3340

Customer Contact:

Grant Jones

Phone: 904-491-7525

FAX:

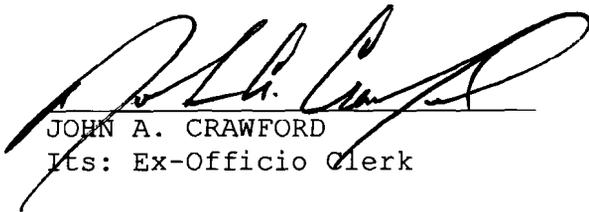
Reference Number: V58-1147

Renewal

Printed: 2/19/2007

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Attest as to Chairman's signature:



JOHN A. CRAWFORD
Its: Ex-Officio Clerk

APPROVED AS TO FORM BY THE
NASSAU COUNTY ATTORNEY:



DAVID A. HALLMAN

REVIEWED BY GENE KNAGA
DEPUTY COMPTROLLER
 DATE 8/13/07

MEDTRONIC EMERGENCY RESPONSE SYSTEMS, INC.
TECHNICAL SERVICE SUPPORT AGREEMENT
SCHEDULE A

Contract Number:

Servicing Rep: Gray, Ernest, EAVV58
 District: GULF COAST
 Phone: 800-442-1142 x2327
 FAX: 800-772-3340

Equipment Location: NASSAU COUNTY FIRE RESCUE, 00546101
 96 135 NASSAU PLACE
 YULEE, FL 32097

Scope Of Service On Site Repair and 1 On Site Inspection per Year:M-F/8-5

Model	Part Number	Serial Number	Ref. Line	Effective Date	Expiration Date	Total Inspections
BATTERY SUPPORT SYSTEM 2	VBSS2-02-000009	30827381	5	5/2/2007	5/1/2008	1
BATTERY SUPPORT SYSTEM 2	VBSS2-02-000009	14251562	6	5/2/2007	5/1/2008	1
BATTERY SUPPORT SYSTEM 2	VBSS2-02-000009	14251563	7	5/2/2007	5/1/2008	1
BATTERY SUPPORT SYSTEM 2	VBSS2-02-000009	14251566	8	5/2/2007	5/1/2008	1
BATTERY SUPPORT SYSTEM 2	VBSS2-02-000009	14254410	9	5/2/2007	5/1/2008	1
BATTERY SUPPORT SYSTEM 2	VBSS2-02-000009	14254415	10	5/2/2007	5/1/2008	1
BATTERY SUPPORT SYSTEM 2	VBSS2-02-000009	14254416	11	5/2/2007	5/1/2008	1
LIFEPAK® 12	VLP12-02-002940	14319579	12	5/2/2007	5/1/2008	1
LIFEPAK® 12	VLP12-02-002940	14319582	13	5/2/2007	5/1/2008	1
LIFEPAK® 12	VLP12-02-002940	14319585	14	5/2/2007	5/1/2008	1
LIFEPAK® 12	VLP12-02-002940	14319588	15	5/2/2007	5/1/2008	1
LIFEPAK® 12	VLP12-02-002940	14330919	16	5/2/2007	5/1/2008	1
LIFEPAK® 12	VLP12-02-002940	14330920	17	5/2/2007	5/1/2008	1
LIFEPAK® 12	VLP12-02-003974	30807008	1	5/2/2007	5/1/2008	1
LIFEPAK® 12	VLP12-02-003974	30807009	2	5/2/2007	5/1/2008	1
LIFEPAK® 12	VLP12-02-003974	30816136	3	5/2/2007	5/1/2008	1
LIFEPAK® 12	VLP12-02-003974	30828280	4	5/2/2007	5/1/2008	1

** Denotes an inventory line that has changed since the last contract revision or addendum.

MEDTRONIC EMERGENCY RESPONSE SYSTEMS, INC.
TECHNICAL SERVICE SUPPORT AGREEMENT
SCHEDULE A

Contract Number:
Additional Items

Service Type	Item	Quantity	Start Date	End Date
CASE CHANGE	LP12 LIMITED CASE CHANGES	1	5/2/2007	5/1/2008

** Denotes an additional item line that has changed since the last contract revision or addendum.

MEDTRONIC EMERGENCY RESPONSE SYSTEMS, INC.
TECHNICAL SERVICE SUPPORT AGREEMENT
SCHEDULE B

LIFEPAK® 12 DEFIBRILLATOR/MONITOR

- AC Power Adapter included when listed on equipment inventory (Schedule A).
- DC Power Adapter included when listed on equipment inventory (Schedule A).
- Defibrillator paddle repairs are included (excludes internal, sterilizable and pediatric paddles).
- Communications and Patient cables are excluded.
- PCMCIA Modems are excluded.
- Therapy cables are excluded.
- SpO2 Sensors are excluded.
- Case Changes are excluded.
- Discount of 17% from the field installed list price for any current and/or future available LIFEPAK®12 upgrade is included when installed by Medtronic Technical Services.
- Discounts may not be combined with any other special terms, discounts and/or promotions.

Medtronic Fastpak®, Fastpak 2, Lifepak SLA and Lifepak NiCd Battery

- Customer retains the responsibility to perform the battery maintenance and evaluation procedures outlined in the operating instruction manual and to replace batteries that do not pass the conditions outlined under "Discarding/ Recycling Batteries." Batteries failing to meet battery performance tests should be removed from service and properly discarded (recycled).
- If customer provides evidence that a Medtronic Battery Pak fails to meet the performance tests noted above and/or the Battery Pak age exceeds 2 years, Medtronic shall replace said Medtronic Battery Pak (like for like) i.e. FASTPAK for FASTPAK, FASTPAK2 for FASTPAK2, LIFEPAK SLA for LIFEPAK SLA, or LIFEPAK NiCd for LIFEPAK NiCd, up to a maximum of 4 Medtronic Battery Paks every two years (including prior Support Plan periods) per LIFEPAK® 12 defibrillator/monitor (listed on Schedule A). To assist in proper recycling and removal of low capacity batteries, replaced Battery Paks become the property of Medtronic and must be returned at the time of exchange.
- Only batteries manufactured by Medtronic are covered under this Service Agreement. Any batteries manufactured by other sources are expressly excluded from coverage under this Service Agreement. Medtronic cannot guarantee the operation, safety and/or performance of our product when operating with a non-Medtronic battery. Repairs and inspections performed under this Agreement meet original equipment manufacturer's product specifications only when operating with a Medtronic battery. Any repairs, as determined by a Medtronic Service Representative, resulting from the use of a non-Medtronic battery, will be billed at our standard list prices for parts and labor, including actual travel charges incurred.

Lifepak® 12 Software Updates

- If combined Repair and Inspection services are designated on the Technical Service Support Agreement inventory for Lifepak 12 units, at the customer's request, a Medtronic Technical Services Representative will install Lifepak 12 software updates at no additional charge provided it is installed at the time of a regularly scheduled inspection. In addition during the term of this agreement, where an assembly such as a printed circuit board must be replaced in order to install the new software, these assemblies may be purchased by the customer at a 50% discount off the current list price of a new assembly. Software updates requested to be installed at a time other than the regularly scheduled inspection will be billed at \$205 per unit per software update. The cost of the software update will be billed on a separate invoice.
- If Repair-Only services are designated on the Service Order inventory for Lifepak 12 units, at the customer's request a Medtronic Technical Services Representative will install a Lifepak 12 software update at a discounted price of \$205 per unit per software update. In addition during the term of this agreement, where an assembly such as a printed circuit board must be replaced in order to install the new software, these assemblies may be purchased by the customer at a 50% discount off the current list price of a new assembly. The cost of the software update will be billed on a separate invoice.
- Discounts may not be combined with any other special terms, discounts and/or promotions.